

Bamiko Regular Warranty Terms

1. These warranty terms and conditions (herein after referred to as the “Warranty conditions”) are a statement on the quality warranty as of Article 2113 Act no. 89/2012 Coll. of the Civil Code as amended (herein after referred to as “NCC”).
2. The quality warranty applies to the Swimwear Spin Dryer OD 100, B 250-1 (herein after referred to as the “Products”).
3. The Seller hereby states to provide the Buyer with quality warranty on the Products in the length of 24 months (engine and brake) and 12 months (the rest of the product) (herein after referred to as the “Regular Warranty).
4. The Regular Warranty commences upon the dispatch day of the Product from the Seller’s place of business.
5. These Warranty conditions also apply to the purchased Products’ spare parts, then the Regular Warranty with shortened length of 6 months shall commence upon the day of dispatch of the Product’s spare parts from the Seller’s place of business.
6. The Regular Warranty is applicable under these Warranty conditions and at the same time upon fulfilling all of the following conditions, should even one of the conditions be breached, the buyer loses the buyer’s right to warranties that arose from these Warranty conditions:
 - 6.1. The instalment of the Product is to be done by the Buyer in compliance with all the requirements stated in the User Manual and Installation Manual.
 - 6.2. In the event of replacement of Product’s defective components, there shall be used only the original components and spare parts from the Seller.
7. The warranty especially covers defects arising as a result of defective material used for producing the Product, its components or spare parts, or due to faulty manufacturing process that resulted malfunction. The warranty does not cover defects arising as a result of mechanical damage, inappropriate installation which is in contrary with Installation Manual and User Manual, inappropriate way of handling, failure to respect the Product’s User manual instructions and the Technical and service documentation, operating under special conditions unforeseen by the manufacturer, use for purposes other than for which the product is designed.
8. The Regular Warranty does not cover the normal wear and tear of the Product.
9. **Regular Warranty does not cover water damage caused by faulty Product Installation and due to lack of cleaning and maintenance.** Removal of the top cover and any other procedures as described in the Maintenance and User Manual will not invalidate the Regular Warranty.
10. When the Buyer raise a claim under the Regular Warranty the following process will start:
 - 10.1. The Seller will contact the Buyer (phone/email) to analyze the problem
 - 10.2. Should the problem be easily fixed by providing a spare part, the Seller will send a spare part (free of charge) to the Buyer alongside with instructions on how to replace it. The Buyer will carry out the replacement.
 - 10.3. Should the problem require a repair, the Buyer will pack the Product in its original packaging (including the transit bar), the Seller will provide the Buyer with a shipping label (free of charge) to transport the Product to the Seller’s registered office/Bamiko’s Distributor’s office where the Product will be repaired. Any damaged received during transit due to improper packaging by the Buyer shall be fully chargeable – parts and labor time. Original packaging is available from the Seller, chargeable to the Buyer.
 - 10.4. In the event that the buyer’s eligibility for warranty repair is justified by the Seller, then the warranty repair is done without delay (always within 20 business days, usually within 3 – 5 business days) and the transport costs of the repaired Product shall be paid by the Seller.
11. The warranty claim procedure begins with the date of delivery of the claimed Product and/or spare parts to the Seller, Seller’s registered office or the Bamiko’s Distributor office.
12. Limitation of Regular Warranty
 - 12.1. The Seller shall not be liable for repair under Regular Warranty in case that large amount of water have been poured into the Product, when lack of cleaning and maintenance caused water to overflow, when the Product was damaged from vandalism or negligence and in case the Product was installed in contrary with the Installation and User manual.
 - 12.2. The Seller shall not be liable for repair under Regular Warranty in case the Product was damaged as a result of lack of cleaning and maintenance, which led to drain clogging and water overflow (including but not limited to non-removal of blockages from outer drum). Any blockages must be removed promptly and the waste drain hose must be checked regularly as stated in Weekly and Monthly Maintenance Manual.
 - 12.3. The Seller reserves the right to apply additional cleaning charges in case the Product was not cleaned and maintained according to the Weekly and Monthly Maintenance Manual during Regular Warranty period.
 - 12.4. The Seller shall not be liable for repair under Regular Warranty in case the Buyer modified the Product or used non original parts that were not supplied by the Seller.
 - 12.5. The Seller reserves the right to apply administrative fee in case the Product was sent for repair and was in full working order upon arrival to the Seller.